

HOMEOWNER PROTECTION

with Rodenhiser Home Services



Affordable Preventative
Maintenance Plans for
Your Home's Plumbing,
Electrical, Heating and
Air Conditioning

SERVICE PARTNER PLAN

RODENHISER
HOME SERVICES

PROGRAM BENEFITS

All Service Partner Plans



NO EMERGENCY SERVICE FEES

If you are in need of emergency service, no matter what time of day or night that you call, you will not pay a premium fee. You will receive the same quality service as always but pay only from the standard pricing menu!



PRIORITY SERVICE

As a Service Partner, your job will be scheduled as a leading priority.*



DISCOUNTS

You will receive a discount of up to 15% off your total service for as long as our Service Partner relationship remains in effect.



A TRUSTED PROFESSIONAL ON YOUR HOME SERVICE TEAM

Your technician is not only trained to care for your equipment, he/she is trained to care for you and your home. You'll take comfort in knowing our technicians are drug-tested and background checked. The comfort and safety of our clients is a top priority.



100% SATISFACTION GUARANTEE

We promise your complete satisfaction – GUARANTEED! If you are not fully satisfied, let us know and we will make it right.



TRANSFERABLE

Your Service Partner agreement can be transferred to your new home, or to the buyer of the home you are selling. It's your choice!

** Emergency oil burner service subject to availability of oil technicians after normal business hours.*

SINCE 1928

Heating & A/C Service Benefits



HIGH-PERFORMANCE CHECK-UP

Recommended by manufacturers and utilities alike, regularly scheduled service can reduce breakdowns by as much as 95% and lower utility bills by 30%.



REPLACEMENT CREDITS

As a Heating and/or Air Conditioning Service Partner, we will issue you a \$100 credit annually towards the replacement of a furnace, boiler, or condenser for each year that the service agreement has been continuously in place.

Plumbing & Electrical Service Benefits



ON-GOING SAFETY INSPECTIONS

Your peace of mind is our goal. We will access your home's plumbing and electrical systems to ensure they are in a safe operating condition. We'll alert you to potential emergencies before they become disruptive problems. Any minor adjustments will be done – FREE!



REPLACEMENT CREDITS

As a Plumbing or Electrical Service Partner, we will issue you a \$25 credit annually towards the replacement of a water heater or electrical panel change for each year that the service agreement has been continuously in place.



SERVICE PARTNER PLANS

Service Partner Plan Inspection Coverage

Plumbing System Plan

- ✓ Drain water heater and clear tank of sediment
- ✓ Check vent assembly
- ✓ Check temperature and pressure relief valve**
- ✓ Check thermostat settings and adjust
- ✓ Check all safety controls
- ✓ Inspect for toilet leaks and proper flush
- ✓ Check water measuring device
- ✓ Float ball, overflow tube and linkage will be adjusted and set to manufacturer's specifications
- ✓ Check and adjust regulator as necessary
- ✓ Check water pressure on incoming lines
- ✓ Exercise/check all valves for proper operation
- ✓ Check all outside faucets
- ✓ Label main shut-off valve for easy emergency identification
- ✓ Check all connections and hoses to dishwashers and washing machines
- ✓ Tighten all loose packing nuts
- ✓ Check all copper piping for corrosion
- ✓ Check all drains for proper operation and back-pitch
- ✓ Tankless water heater – non-toxic solutions flush
- ✓ Ensure overall safety of your plumbing system

Electrical System Plan

- ✓ Check and ensure safe electrical conditions of your wiring
- ✓ Safety check of outdoor service equipment to identify and prevent power loss
- ✓ Check main panel for proper operation to identify potential fire hazards
- ✓ Change the batteries in smoke and CO detectors
(added cost for cathedral or high ceilings)
- ✓ Check electrical safety conditions of all outlets
- ✓ Check conditions of light switches
- ✓ Ensure overall safety of your electrical system

*** Temperature and relief valve
may need replacing after testing.
Ask a technician for details.*



On the day of your maintenance, our trained professional will be happy to discuss questions you may have.



Heating System Plan

- ✓ Check and adjust pilot and safety controls
- ✓ Lubricate motors and bearings
- ✓ Check heat exchanger for visual cracks
- ✓ Check pressure switches
- ✓ Check circulator pump
- ✓ Check temperature rise for proper operation of the heating system
- ✓ Check gas valves
- ✓ Check electrical connections
- ✓ Check belt and adjust tension
- ✓ Check thermostat controls
- ✓ Check condensate pump
- ✓ Check vent pipe
- ✓ Vacuum burners and compartments as applicable
- ✓ Ensure overall safety of your heating system

Air Conditioning System Plan (Mini Splits and heat pump systems)

- ✓ Check thermostat controls
- ✓ Check air temperature difference across evaporator coil
- ✓ Check for proper operating temperature and pressure
- ✓ Check suction line insulation
- ✓ Check condensate drain line
- ✓ Check for adequate refrigeration charge (as needed)
- ✓ Change filters
- ✓ Lubricate all motors and bearings
- ✓ Check air temperature across condenser
- ✓ Check electrical tolerances
- ✓ Check and adjust belt
- ✓ Check evaporator coil (if accessible)
- ✓ Check all wiring and connections
- ✓ Check safety controls and service valves
- ✓ Ensure overall safety of your air conditioning system



SERVICE PARTNER PLANS

Pick a plan that's right for you!

\$40|mo
\$480|yr

○ Platinum Package

- Single Heating System Plan
- Single A/C System Plan
- Plumbing System Plan
- Electrical System Plan

\$35|mo
\$420|yr

○ Gold Package

- Single Heating System Plan
- Single A/C System Plan
- Plumbing or Electrical Plan

\$30|mo
\$360|yr

○ Silver Package

- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan
- Electrical Plan

\$20|mo
\$240|yr

○ Bronze Package

- Single Heating System Plan or Single A/C System Plan
- Plumbing Plan or Electrical Plan

Individual Plans

- ☐ Single Heating System Plan.....\$15/mo
- ☐ Single A/C System Plan\$15/mo
- ☐ Additional Combo Plan\$25/mo
- ☐ Additional Heating or A/C System Plans.....\$12.50/mo
- ☐ Plumbing System Plan.....\$10/mo
- ☐ Electrical System Plan.....\$10/mo

ADDITIONAL OPTIONS

- Extended Media Filter:.....\$5/month
- UV Bulbs:.....\$10/month
- Steam Humidifier Cylinder:\$15/month
- Water Filter:.....\$6.25/month
- Hydrocoils:.....\$5/month
- Heat Recovery Ventilator:.....\$5/month
- Dehumidifier:.....\$5/month

Payment will be charged monthly and will auto-renew unless customer provides written notice opting-out of service. Plans can be cancelled via spp@rodenhiser.com



TWO MORE WAYS TO SAVE

with your Service Partner Plan!



COUPONS

Plan members receive coupons worth over \$2,500 in savings!



DISCOUNTS

Sign up today to receive the following discounts!

Rodenhiser is fully prepared to meet every need in your home!

- Sump Pumps
- Faucet Replacement
- Toilet Installation
- Drain Clearing
- Water Heaters
- Tankless Water Heaters
- WiFi and Standard Thermostats
- Humidifiers
- Air Duct Cleaning
- Whole Home Air Filtration Systems
- Whole Home Surge Protection
- Ceiling Fan Installation
- Electrical Panel Service Upgrades
- Interior and Exterior Lighting Solutions
- Home Generators
- Kitchen, Bathroom and Basement Remodeling
- Installation, Maintenance and Repair of Heating and A/C systems
- *And More!*



- ☑ 100% SATISFACTION GUARANTEED
- ☑ EMERGENCY SERVICE
- ☑ TRAINED SERVICE PROFESSIONALS
- ☑ OUR OWN PARTS DEPARTMENT

Call Rodenhiser Today! 800.633.PIPE (7473)

Rodenhiser Home Services, Inc.
325 Hopping Brook Rd
Holliston, MA 01746

RODENHISER.COM

Master Plumber: #10961 | Corporate Plumbing: #2288 | Master Electrician: #21982A
Master Sheet Metal (Unrestricted): #5867 | Corporate Sheet Metal: #641 | Home Improvement Contractor: #188806